

TrinLINK Overview

TrinLINK is the new community physician web portal. It provides read-only access to patient charts and In Basket messaging capabilities. There are two primary users of the application.

1. Outside physicians and their clinical staff that want to keep tabs on their patients' care and their lab or imaging results.
2. The outside physician's office staff that need access to patient demographic and insurance information need to bill for services provided by the provider in a TMF facility.

The setup process for TrinLINK is as follows

1. The setup process starts when a manager or physician at a practice requests a registration packet by phone at 903-606-7850 or by email to trinlink@tmfhs.org. The registration packet contains instructions and several documents that need to be signed by all users and physicians.
2. Practice faxes or otherwise delivers the signed documents to the TrinLINK Team.
3. The TrinLINK Team contacts the office via phone, verifies information and plans their go-live.
4. Upon approval of access by the Medical Staff Office, the TrinLINK Team builds the organization and users in Epic.
5. Training for the application will be available via regularly scheduled webcast, on-demand webcast and Quick Start Guide.
6. Upon completion and testing of build, user credentials are communicated via secure email or by phone.